



COMMUNITY PROFILE | 2021





From the CEO



St. Mary's Regional Medical Center has served the healthcare needs of northwest Oklahoma for more than 100 years. The highly skilled physicians at the hospital represent primary care as well as multiple specialties including Cardiovascular Services, Neuroscience and Spine Services, Orthopedics, Women's Health, Behavioral Health, Emergency Medicine, Outpatient Oncology Services, Robotic Surgery, and Physical Rehabilitation.

St. Mary's has continued its pursuit of excellence once again, earning a Top Workplaces honor from The Oklahoman for 2020.

St. Mary's received an 'A' grade in Hospital Patient Safety in Fall 2020 for the fifth consecutive time from The Leapfrog Group and maintained The Joint Commission Advanced Certification for Total Hip and Total Knee Replacement.

In addition, St. Mary's earned other awards and recognitions:

- Named one of America's Best Hospitals for Emergency Care and Obstetric Care by the Women's Choice Award®
- American Heart Association®/American Stroke Association® Get With The Guidelines®-Stroke
- GOLD PLUS with Honor Roll Elite Quality Achievement Award, 2020
- Spotlight Award from the Oklahoma Perinatal Quality Improvement Collaborative (OPQIC) in 2020
- Robert A. Warriner III, MD, Clinical Excellence award and the Healogics® Center of Distinction® award for wound care
- Ranked in the top 10 percent of 868 inpatient rehabilitation facilities (IRFs) by the Uniform Data System for Medical Rehabilitation (UDSmr) for 2020

Our Rehabilitation Institute is also accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF)*, and our laboratory is accredited by the College of American Pathologists (CAP) and the American Association of Blood Banks (AABB).

It is our privilege to care for you and your family. We thank you for your trust and appreciate you making St. Mary's Regional Medical Center your hospital of choice.

Best Regards,

Krista Roberts, FACHE
Chief Executive Officer

* Rehabilitation Institute ranked in the top 10 percent of 868 inpatient rehabilitation facilities in the U.S. by Uniform Data System for Medical Rehabilitation, 2020



St. Mary's Regional Medical Center

St. Mary's Regional Medical Center was founded in 1915 as a 12-bed hospital named Enid Springs Sanatorium and Baths. Through the years it has had several owners, including the Adorers of the Blood of Christ and the Sisters of Mercy Health System, St. Louis. In August 2000, the facility was acquired by a subsidiary of Universal Health Services, Inc. (UHS) of King of Prussia, Pennsylvania and today it is a 229-bed community hospital.

We continually strive for excellence. St. Mary's was the first hospital in Oklahoma to achieve Advanced Certification for Total Hip and Total Knee Replacement and it achieved Advanced Certification for Primary Stroke Center from The Joint Commission. The hospital's emergency department is designated as a Level III Regional Trauma Center and a Primary Stroke Center from The Joint Commission. The hospital has also received several national awards, including an award for excellence in wound healing; named one of America's Best Hospitals for Emergency Care by the Women's Choice Award®; and an "A" Rating in the Leapfrog Group Hospital Safety Grade for Fall 2020, our fifth "A" grade in a row.

Inpatient and Outpatient Services

There are more than 187 physicians and dentists on the medical staff who practice both in inpatient and outpatient settings, with specialties that include:

- Behavioral Health
- Cardiology
- Diagnostic and Interventional Radiology
- Emergency medicine - Level III Trauma Center and Level II Stroke Center
- Gastroenterology
- General Surgery/Robotic Surgery
- Inpatient Rehabilitation Unit
- Neurosciences - Neurosurgery and Neurology
- Oncology
- Orthopedics
- Otolaryngology
- Nephrology
- Podiatry
- Pulmonology
- Rehabilitation
- Urology
- Women's services - OB/GYN and 3-D Mammography
- Wound care and hyperbaric medicine

St. Mary's Boosts Local Economy in 2020

St. Mary's Regional Medical Center is proud to contribute to the health of the community and boost the local economy, even throughout a global pandemic. Our 2020 numbers tell our story - we are a leader in medical care serving a large portion of the community with a significant number of newer and highly sophisticated procedures. St. Mary's offers rewarding career opportunities as one of the area's largest employers.

Patient Medical Care

Admissions:	4,657
Bed Count:	LIC'D 229/Available 124
Births:	339
Emergency Visits:	15,777
Outpatient Visits:	63,152
Total Surgeries:	4,488
Inpatient Surgeries:	1,515
Outpatient Surgeries:	2,973
Total Joint Replacement:	354



The Hospital Family

Total Employees:	618
Total Physicians:	187
Total Volunteers:	36



Financial Impact

Salaries and benefits:	\$39 million
Capital Investment:	\$2.5 million
Uncompensated Care:	\$33 million
Local/State Taxes Paid:	\$1.1 million



Comprehensive Healthcare Services*

- Behavioral Health
- Cancer Center
- Cardiovascular Services
- Cardiac Rehabilitation
- Diagnostic and Interventional Radiology
 - 3D Mammography
 - Automated Breast Ultrasound
 - Low-Dose Lung Screening
- Emergency Medicine (Level III Trauma Center, Level II Stroke Center)
- Joint Replacement Institute
- Medical/Surgical Units
- Neuroscience and Spine Program
- Rehabilitation Institute (inpatient services for brain injury, stroke and orthopedic rehabilitation)
- Center for Rehabilitation (outpatient physical, occupational and speech therapy)
- Surgery/Robotic Surgery
- Women's Services
- Wound Care and Hyperbaric Medicine

* Subject to change

Specialty Services

The BirthPlace

Expecting a baby is an exciting time for a family. St. Mary's Regional Medical Center offers advanced care at the BirthPlace, our maternity center with private maternity suites where labor, delivery and recovery occur in the same room. Each room is equipped with advanced



technology to monitor mother and baby. Each suite includes a birthing bed, rocking chair, sleeping chair for an overnight guest and an infant care station. Recovery takes place in a spacious postpartum suite where families can enjoy additional amenities including a day bed, lounge chairs and a flat screen TV.

The St. Mary's staff achieved numerous accreditations, including Perinatal Continuing Education Programs (PCEP), Neonatal Resuscitation Programs (NRP), Basic Life Support training (BLS) programs, Advanced Cardiac Life Support (ACLS) programs, fetal monitoring programs and breastfeeding-continuing education programs.

The hospital was honored in 2018, 2019 and 2020 by the Oklahoma Perinatal Quality Improvement Collaborative with its Spotlight Hospital Award for creating a culture of excellence in perinatal care for mothers and newborns.



The Joint Replacement Institute

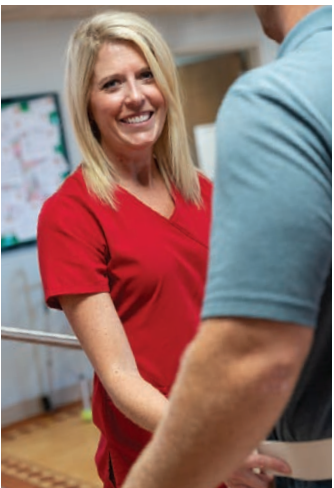
This specialty unit is dedicated to providing efficient, personalized, quality care for joint replacement surgery and received Advanced Certification from The Joint Commission for its Total Knee and Total Hip Replacement. This certification is given only to those facilities that demonstrate compliance with The Joint Commission's national standards for healthcare quality and safety in disease-specific care.



Cardiovascular Services

St. Mary's has been recognized for providing patients who suffered a heart attack outstanding door-to-balloon time. This refers to the time a patient arrives at the hospital until the blockage is resolved. St. Mary's installed leading edge catheterization laboratory technology in 2019. Staff members continually update their skills through continuing medical education and certification programs.

Rehabilitation Services



The Rehabilitation Institute offers comprehensive inpatient rehabilitation services for people with brain injury, stroke, orthopedic, neurologic and other conditions that require rehabilitation in the hospital prior to discharge or following an injury or illness. The Rehabilitation Institute at St. Mary's Regional Medical Center has received accreditation from

the Commission on Accreditation of Rehabilitation Facilities (CARF) for its general inpatient rehabilitation program, brain injury inpatient program and stroke inpatient rehabilitation. Patients receive a minimum of three hours of inpatient rehabilitation a day, including physical, occupational and speech therapy.

The facility ranked in the top 10 percent of 868 inpatient rehabilitation facilities that qualified to be ranked in the database of Uniform Data System for Medical Rehabilitation for cases discharged between January 2019 and September 2019.

Original print creative developed prior to the COVID-19 precautions currently in place. St. Mary's Regional Medical Center adheres to all mandated COVID-19 precautions, including universal masking.

Recognition: Accreditations and Awards

Accreditations and Awards

- Accredited by The Joint Commission
- Licensed by the State of Oklahoma
- Named 2020 Top Workplaces honor by *The Oklahoman*
- Received Award of Excellence and was named a 2019 Oklahoma Certified Healthy Business.
- Earned "A" for Patient Safety in Spring and Fall 2020 Leapfrog Hospital Safety Grades
- Named one of America's Best Hospitals for Emergency Care and Obstetrics by the Women's Choice Award®
- CMS Five-Star Quality Rating, 2021



Laboratory

Accredited by the College of American Pathologists (CAP) and American Association of Blood Banks (AABB)



Orthopedic Surgery

Advanced Certification for Total Hip and Total Knee Replacement by The Joint Commission



Rehabilitation Institute

Accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) as an inpatient adult brain injury rehabilitation hospital

Received Top Performer Award in recognition for outstanding rehabilitation program performance by Uniform Data System for Rehabilitation



Stroke Care

- Advanced Certification for Primary Stroke Centers by The Joint Commission
- American Heart Association® and American Stroke Association's® Heart Check Mark for Advanced Certification for Primary Stroke Centers
- Designated a Hospital Center of Excellence in Stroke and Pulmonary Medicine by Cigna® Healthcare
- American Heart Association®/American Stroke Association® Get With The Guidelines®-Stroke GOLD PLUS with Honor Roll Elite Quality Achievement Award, 2020



**American Heart Association
American Stroke Association
CERTIFICATION**
Meets standards for
Primary Stroke Center



Women's Imaging Center

Accredited by the American College of Radiology (ACR) and the Food and Drug Administration (FDA)



Radiology

Accredited by the American College of Radiology (ACR) in MRI, CT and Nuclear Medicine



Committed to Our Employees

At St. Mary's, we believe our employees are the heart of the organization. We recognize that we cannot provide high quality, compassionate care without a dedicated, talented and engaged workforce. That is why we are committed to supporting our employees in career advancement and growth.

St. Mary's offers many opportunities for healthcare professionals to continue professional education and training. The Education Department is structured to provide current and relevant education for employees. The educational offerings include:

- Advanced Cardiac Life Support (ACLS)
- Annual Online Assignment Training
- Basic Dysrhythmia
- Basic Life Support (BLS)
- Critical Care Nursing Skills Days
- Graduate Nurses Boot Camp
- Graduate Nurse Residency Program
- Intraosseous Insertion
- I-STAT initial and Certification Training
- Leadership Development
- Malignant Hyperthermia
- Neonatal Resuscitation
- New Hire Nursing Orientation
- Nursing Skills Days
- Nursing Student Orientation
- Pediatric Advanced Life Support (PALS)
- Pediatric Emergency Assessment
- Recognition and Stabilization (PEARS)
- Post-cardiac Catheterization Care
- Preceptor Integration Workshops
- Service Excellence
- TEAM Training
- Trauma Nursing Core Course (TNCC)
- Tuition Assistance

All employees are required to complete annual education which includes: Fire Safety, OSHA requirements, Emergency Management, Infection Prevention, Ergonomics, Safe Patient Handling, Electrical Safety, Falls/Slips/Trips, Hand Hygiene, Standard Precautions, Regulatory Compliance, Sexual Harassment and more.



Dedicated to Our Community

St. Mary’s participates in health fairs and screenings throughout the community and surrounding areas. The hospital offers speakers for civic groups and provides free community education programs featuring physician speakers who address a variety of current health issues.

St. Mary’s proudly supports numerous community non-profit organizations through sponsorships and in-kind donations. These organizations have included:

- American Cancer Society® (Relay for Life®)
- AMBUCS Tour de Trykes
- Chisholm Public School Foundation
- Enid Community Clinic
- Enid Public School Foundation
- United Way
- Garfield Elementary School (Adopted School)
- Junior Welfare League
- YWCA
- YMCA
- 4 R Kids

St. Mary’s has partnered with Vance Airforce Base to allow base medical personnel the opportunity to spend time in our Emergency Department to ensure active duty medical military personnel keep their acute care skills current so military personnel in the field receive the best care possible.

Uninsured/Underinsured Patients

An on-site eligibility specialist interviews uninsured inpatients and outpatients. An automatic report is generated for uninsured patients, who are visited in their rooms by the representative. Patients who have already left the facility are contacted by phone or mail. If the patient qualifies, the representative will assist with the process of obtaining Medicaid benefits.

Volunteering

Volunteers continue to dedicate many hours of service to hospital patients and services. Their SaintMobile shuttle service provides rides for guests to and from the parking lot. The pet therapy program brightens patients and staff’s days with visits from “Chester” the Golden Retriever.

The volunteers donate clothing for needy patients who come through the ER, give notepads and pens to inpatients, manage a crisis relief fund for employees, contribute to local charities, donate car seats for newborns whose parents cannot afford them and offer \$7,500 in college scholarships each year to area high school graduates.





For more information about our community impact, call our marketing department at **580-249-3665**. Or visit stmarysregional.com



St. Mary's Regional Medical Center
305 South 5th Street
Enid, Oklahoma 73701

For language assistance, disability accommodations and the non-discrimination notice, visit our website. Physicians are on the medical staff of St. Mary's Regional Medical Center, but, with limited exceptions, are independent practitioners who are not employees or agents of St. Mary's Regional Medical Center. The hospital shall not be liable for actions or treatments provided by physicians. 21203068-214116 2/22